NEXWAVE
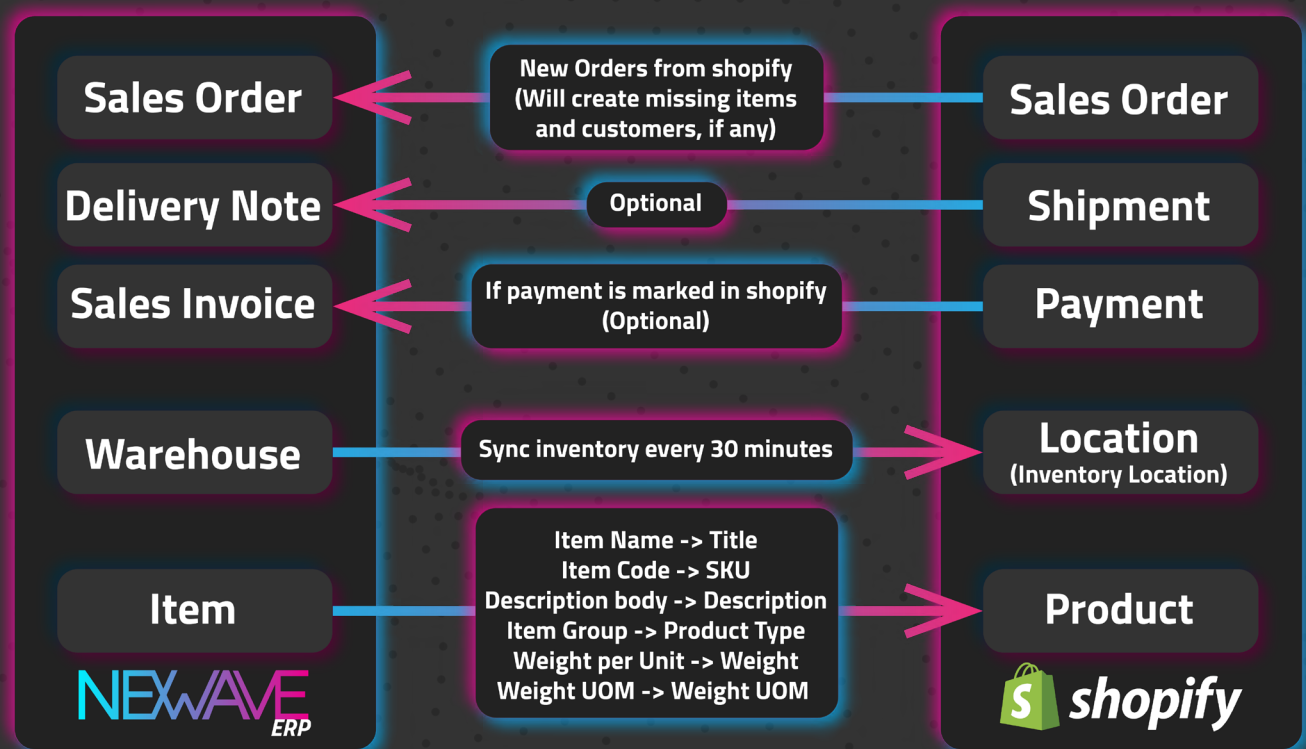## INTERNATIONAL

NexWave Shopify Connector

The Shopify Connector within NexWave seamlessly synchronises product, customer, inventory, sales order, and fulfillment data with NexWaveERP. The connector allows you to effortlessly manage product details within NexWave, ensuring pricing and availability updates across your eCommerce and point-of-sale channels.

The connector supports linking NexWaveERP to one Shopify store. If your use case is for multiple Shopify stores, this can be accommodated but will need to be discussed with your Account Manager

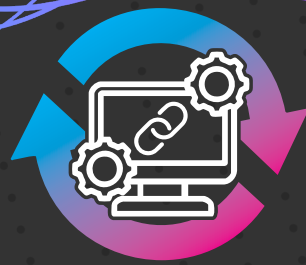| NexWave ERP		Shopify
Sales Order	← New Orders from shopify (Will create missing items and customers, if any)	Sales Order
Delivery Note	← Optional	Shipment
Sales Invoice	← If payment is marked in shopify (Optional)	Payment
Warehouse	Sync inventory every 30 minutes →	Location (Inventory Location)
Item	Item Name -> Title / Item Code -> SKU / Description body -> Description / Item Group -> Product Type / Weight per Unit -> Weight / Weight UOM -> Weight UOM →	Product

Features

Order Sync

The connector supports the syncing of old orders before you start transacting on Shopify connected to NexWaveERP. The old order syncing runs in the background allow users to start processing live orders.

Inventory Sync

You can update your inventory Quantities with Shopify for items that are synced from Shopify. Inventory sync is done every hour with a scheduled job. Inventory levels of

items that have changed since last sync are pushed to Shopify. Inventory levels of NexWaveERP warehouses are mapped 1 to 1 with Shopify locations.

Item Sync

Items can be synced with Shopify periodically. The following fields are supported:

NexWaveERP Field	Shopify Field
Item Name	Title
Item Code	SKU
Description	Description
Item Group	Product Type
Weight per Unit	Weight
Weight UOM	Weight UOM

Order Cancellation

The Order cancellation process is part of the standard connector flows. The connector supports the following scenarios as standard:

1▪ If an Order in Shopify is cancelled and it does not have either an invoice or Delivery note linked to it then the NexWave Sales Order can be cancelled

2▪ If the NexWave Sales Order does have linked documents, then the status of the order in Shopify is added to the respective documents. Cancellation and preparation of appropriate documents has to be done by the user based on the specific scenario